

## STADIUM INFORMATION

Please familiarise yourself with these instructions to help ensure you have an enjoyable and safe event. Further information regarding stadium rules and the code of conduct can be found at <http://bos.az/en/stadium/the-rules-of-conduct/>

## ACCESS TO THE STADIUM

Access to the stadium is permitted only with a valid match ticket. Everyone of any age needs to have a valid match ticket to enter the stadium. Tickets cannot be purchased at the stadium.

Please keep your ticket in a safe place and have it ready for inspection as you approach the stadium.

Security checks will be made at all entrances. Please follow the guidance of the security personnel.

**NO-BAG POLICY APPLIES:** Only bags up to 29.7cm x 21.0cm x 21.0cm (similar to a piece of A4 paper) can be brought inside the stadium after security checks.

Any bags larger than this or belongings with content forbidden under the stadium rules will not be allowed in and must be stored in the dedicated supporter coaches.

Local legislation and stadium rules do not allow items including the following into the stadium:

- alcohol, drugs or other intoxicating or dangerous substances;
- explosives, fireworks, firecrackers, flares, smoke bombs or other pyrotechnic devices;
- racist, political, religious or offensive banners, posters or stickers;
- large flags or oversized banners (larger than 2,0 x 1,5m);
- substances, laser pointers, other strong lighting devices or other objects (including



**IN CASE OF EMERGENCY, PLEASE FOLLOW THE INSTRUCTIONS OF THE SECURITY PERSONNEL AND/OR PUBLIC ANNOUNCEMENTS.**

all bottles) which can threaten spectators' health or endanger the safety or security of the event

The complete list of prohibited items can be found at <http://bos.az/en/stadium/the-rules-of-conduct/>

Entry to the match will be denied to anyone who:

- does not have a valid match ticket;
  - is under the influence of alcohol, drugs or other intoxicating substances;
  - does not comply with the stadium rules or the instructions of the security personnel.
- Once ticket holders pass the turnstiles, if they leave, no re-entry will be allowed.

## STADIUM CODE OF CONDUCT

Please have your match ticket available for inspection at any time.

All kinds of racism, racist or/and xenophobic behaviour, and abusive, insulting or inappropriate shouting or chanting are forbidden.

Throwing any kind of object from the stands to pitch level is forbidden.

Entering the pitch from the stands is forbidden and anyone doing so will be subject to prosecution.

Smoking is not permitted anywhere in the stadium.

CCTV surveillance is used in and around the stadium.

Once you enter the stadium, you consent to your image and voice being used for photographs, broadcast, and image or sound recordings of the event, both at the time of the event and in the future.

Recording or transmitting of audio or audiovisual images from the stadium is only permitted if permission has been granted by the organiser.

Violations of these regulations might hinder entry to the stadium or lead to ejection from the stadium.

Please also carefully read the terms and conditions on the back of your ticket.

## GATE OPENING AND KICK-OFF TIMES

- The gates open at 20:00.
- Kick-off is at 23:00.

## TICKET INFORMATION

All fans with a digital match ticket must complete the following steps before they arrive at the stadium:

- You must have a mobile phone running on iOS or Android.
- The Europa League Final – Tickets app must be installed on the phone.
- The activation code received via email must be entered in the app.
- Your mobile phone number must be entered in the app.
- The terms and conditions box must be ticked.
- The mobile ticket notification email must have been received.

## UPON ARRIVAL AT THE STADIUM, FANS WITH A MOBILE TICKET MUST FOLLOW THE PROCESS OUTLINED BELOW:

- 1 ACTIVATE BLUETOOTH**
- 2 OPEN THE APP**
- 3 SHOW PHONE**
- 4 TICKET READY GO TO GATE**



## SUPPORTERS LEAFLET

Baku Olympic Stadium  
29 May 23:00

## KEY INFORMATION

Welcome to the 2019 UEFA Europa League final in Baku. This guide is designed to help you make the most of your experience and contains practical information on how to get around Baku, important advice relating to the match and information on the fan festival, fan meeting points and Baku Olympic Stadium.

## LOCAL INFORMATION

- Azerbaijan Standard Time is UTC +4 and the local currency is the Azerbaijan manat
- Fan information points can be found at Heydar Aliyev International Airport, fan meeting points, the fan festival and Baku Olympic Stadium.

## PUBLIC TRANSPORT

- Match ticket holders can enjoy free travel across the Baku municipal public transport network from 28 to 30 May.
- On a non-matchday fans can purchase a Baku Card, the official single payment card for the Baku public transport network.

## MATCHDAY INFORMATION

Please see the stadium information section of this guide to prepare for your matchday experience. Here are a few key things to remember:

- Plan your journey in advance.
- Don't bring a bag to the stadium.
- Download the ticketing app in advance.
- Arrive three hours before kick-off.

**EMERGENCY INFORMATION:**  
IN CASE OF EMERGENCY PLEASE DIAL 112.

## BRITISH EMBASSY IN BAKU:

45 Khagani Street, AZ 1010, Baku, Azerbaijan  
generalenquiries.baku@fco.gov.uk  
+994 12 4377878  
Office hours: Monday to Friday, 09:00 to 17:00

## HEALTHY STADIA AND ACCESSIBILITY

UEFA, with the support of its football and social responsibility partner Centre for Access to Football in Europe (CAFE), aims to ensure an accessible and inclusive 2019 UEFA Europa League final for all.

Parking spaces inside the stadium's traffic perimeter will be available to disabled spectators with official parking permits. A drop-off and pick-up point has been identified close to Koroğlu metro station, where accessibility support services will be available to spectators before and after the match. Volunteers will be available to help direct disabled fans to their seating and to other accessible amenities within the stadium.

Audio descriptive commentary will be available in the local language and in English. Spectators wishing to use the service should bring their smartphone to tune into the designated frequencies, but please note that iPhones are not

compatible with this service. A small number of spare headsets will be available. Please contact a member of event staff if you would like a headset.

For information on accessible routes to the stadium and accessible services and facilities available at the stadium, please visit [www.cafefootball.eu](http://www.cafefootball.eu)

Have your say! UEFA and CAFE welcome disabled fans' matchday feedback, so that we can continue to make improvements. If you have any comments or photos you would like to share, please upload them to <https://www.cafefootball.eu/en/clubs/azerbaijan-0>

## LEAVING THE STADIUM

The most convenient way to leave the stadium after the match will depend on where your seat is and where you are going.

Please follow stadium signage and the guidance of volunteers to get to your transport options. Match ticket holders can use public transport free of charge after the match.

## IF YOU ARE STAYING IN BAKU:

- If your seat is in gates 1–11:** leave the stadium via the North ramp and use the shuttle buses to the Qara Qarayev and 28 May metro stations.
- If your seat is in gates 12–22:** leave the stadium via the South ramp and use metro line 1 from Koroğlu metro station.

## IF YOU ARE LEAVING BAKU:

**If you are on a scheduled flight from Heydar Aliyev International Airport early in the morning:** leave the stadium via the South Ramp and use the airport shuttle, departing from Koroğlu metro station.

**If you are on a charter flight for Arsenal FC:** leave the stadium via the North Ramp, go to coach park P22 and wait in your coach until your assigned departure time.

**If you are on a charter flight for Chelsea FC:** leave the stadium via the South Ramp, go to coach park P21 and wait in your coach until your assigned departure time.

The P21 and P22 coach parks will be equipped with food and beverage options and toilets. If you have any questions, please speak to your tour operator or volunteers in the area.

The closest taxi and private hire pick-up points will be next to Koroğlu metro station. To use these, please leave the stadium via the South ramp.

**THE MOST CONVENIENT WAY TO LEAVE THE STADIUM AFTER THE MATCH WILL DEPEND ON WHERE YOUR SEAT IS AND WHERE YOU ARE GOING TO.**





## MESSAGE FROM UEFA

I am pleased to welcome you to Baku, host city of the 2019 UEFA Europa League final. The impressive Baku Olympic Stadium, completed in February 2015 and first used that summer, can seat nearly 70,000 spectators and will stage three group matches and a quarter-final at UEFA EURO 2020 next year.

We are all eagerly anticipating an unforgettable occasion in Azerbaijan's capital. The final is the climax to another memorable UEFA Europa League season that has brought excitement, drama and entertainment in abundance – reflecting the quality of the competition and the calibre of the teams and players who take part.

The two finalists have fought hard to reach this stage, and their fans have savoured the adventure, which they hope will end with their heroes brandishing the trophy after the final. Fans are the lifeblood of football, and the supporters of the two teams will make their own special contribution to the festival atmosphere around the event in Baku.

We hope that the UEFA Europa League final will provide you with a host of memories that will stay with you through the years. Enjoy Baku, and the match!

**Aleksander Čeferin**  
UEFA President

## TRAVELLING TO BAKU BY PLANE

The best airport to travel to is Heydar Aliyev International Airport (GYD): [www.airport.az/en](http://www.airport.az/en)

## TRAVEL TIPS

- Travel with your passport and ensure it is valid for at least six months from the date on which you plan to enter the country.
- Please make sure that you have a visa. Submit your visa application online at <https://finalbaku2019.az/asan-visa/>
- Travel light. No checked-in baggage allowed. Large bags cannot be taken into the stadium. Please see the stadium information section for more information.
- Plan to be at the stadium at 20:00, when the gates open, so you do not miss any of the pre-match ceremony.

Individual travellers: for the final, a special free airport shuttle bus will operate from terminal 1 to Koroğlu metro station, next to Baku Olympic Stadium, then to 28 May metro station in Baku city centre. Visitors can change to the city's metro or bus networks at either stop to reach their destination.

Organised groups: tour operator should organize coaches for charter flights arriving at Heydar Aliyev International Airport on matchday. Coaches will depart from:

- terminal 1 for Arsenal FC
- terminal 2 for Chelsea FC

There are taxi ranks in front of Terminals 1 and 2.



## MESSAGE FROM THE ASSOCIATION OF FOOTBALL FEDERATIONS OF AZERBAIJAN

Dear fans and football lovers,

I welcome all the football supporters, finalist clubs and their teams, their fans, and every football lover traveling to Baku for the Final match of Europa League.

29th May 2019 is an important date for the football in Azerbaijan; the Final Game of UEFA Europa League is taking place at Baku Olympic Stadium. It is the grandest football event that Azerbaijan has ever hosted and been a part of. Moreover, the day will end with joy for one team and sorrow for the other; but the Game itself is a celebration of fans' love and support for football.

Fans will not only experience the highly anticipated Game between their favorite clubs, but they will also leave Baku with new impressions about the rich culture, unique harmony, friendly and hospitable people, and the strong spirit of the Game in Azerbaijan.

Goals are certainly the highlights of any football match, but fans are the ones making the atmosphere festive. I welcome all of you traveling to Baku to watch the Final and simultaneously be a part of this grand football celebration in Baku.

**Rovnag Abdullayev**  
AFFA President

## GETTING AROUND BAKU

### PUBLIC TRANSPORT

- All match ticket holders can use municipal buses and metro free of charge from 28 to 30 May by showing their paper or mobile ticket. If you have a mobile ticket, make sure your phone is charged. Municipal buses: 1, 2, 3, 5, 6, 7A, 7B, 13, 14, 17, 18, 21, 52, 61, 65, 79, 85, 88, 88A, 96, 125, 135, 175, 199, H1
- Baku has a metro network comprising three lines, providing good access to Baku Olympic Stadium.
- The metro will be open late after the match (until 04:00), so you will have no problem getting to your hotel, even if the match goes to extra time and penalties.

### TAXIS/PRIVATE HIRE VEHICLES

- Taxis and private hire vehicles are a convenient way of getting around Baku. A taxi from Heydar Aliyev International Airport to the city centre will take 30 minutes.
- Taxis and private hire vehicles are not allowed inside the stadium's traffic perimeter. Their only drop-off and pick-up points are next to Koroğlu metro station.

### BAKU'S TOP 5 VISITOR ATTRACTIONS

- Visit the Maiden Tower
- Admire the masterpiece of contemporary architecture Heydar Aliyev Center
- Explore Icheri Sheher, Baku's old city
- Visit Tofig Bahramov statue in Tofig Bahramov stadium
- Take a walk down Baku Boulevard

More information on Baku's top visitor attractions can be found on:

[www.bakufinal.azerbaijan.travel](http://www.bakufinal.azerbaijan.travel)



## FAN MEETING POINTS

**Arsenal FC supporters:**

- Meeting point at **Winter Park**.
- Supporters landing at Heydar Aliyev International Airport via chartered flight will be brought by coaches to coach park P22, next to the stadium.
- From there, they can take a frequent free shuttle bus to Winter Park.

**Chelsea FC supporters:**

- Meeting point at **Sahil Park**.
- Supporters landing at Heydar Aliyev International Airport via chartered flight will be brought by coaches to coach park P21, next to the stadium.
- From there, they can take a frequent free shuttle bus to Sahil Park.

Fan meeting points will be in urban squares and parks, conveniently located at walking distance to the fan festival and the city's main attractions (including the Old City).

Fans will find food and beverage facilities, toilets and transport information at the fan meeting points, which are surrounded by many bars and restaurants.

All fan shuttle buses to Baku Olympic Stadium will depart from fan meeting points. So if you plan to explore the city of Baku during the day, please return to your fan meeting point with enough time to get to the stadium before the pre-match ceremony. Take 30 minutes for transfer to the stadium into account.

Please follow all instructions that you receive from staff and volunteers at your fan meeting point and at the bus stops.

## GETTING TO THE STADIUM

Baku Olympic Stadium is located 14 km from city centre, on the route between city centre and Heydar Aliyev Airport.

### CLUB SUPPORTERS

You can take shuttle from your fan meeting point. Shuttle bus stops will be clearly visible, and buses will be marked with the club logo. All match ticket holders can use these shuttles free of charge.

### GENERAL PUBLIC

- North Entrance**  
If your seat is in gates 1 to 11: use shuttle buses departing from the Gara Garayev and 28 May metro stations from 19:00.
- South Entrance**  
If your seat is in gates 12 to 22: use metro line 1 and get off at Koroğlu metro station.

**IF YOU ARRIVE AT HEYDAR ALIYEV INTERNATIONAL AIRPORT ON A SCHEDULED FLIGHT AFTER 17:00, USE THE AIRPORT SHUTTLE TO KOROĞLU METRO STATION AND STAY NEAR THE STADIUM UNTIL THE GATES OPEN.**

## 2019 UEFA EUROPA LEAGUE FAN FESTIVAL

The UEFA Europa League Fan Festival is next to the Puppet Theatre, found on the Baku Boulevard. With more entertainment, music and football activities than ever before, this will be the place to be in Baku during the week of the UEFA Europa League final, and it is free.

- Have your photo taken with the UEFA Europa League trophy against the impressive backdrop of Baku's Flame Towers.
- Enjoy some of Baku and Azerbaijan's best local DJs, bands and performers on the festival's main stage.
- Put your skills to the test in various football activities and the thrilling virtual reality zone.
- Try to win incredible prizes and UEFA Europa League souvenirs for all the family.
- In the children's zone, children can jump on a bouncy castle, get their faces painted and practise their football skills in the shooting range.

### OPENING DAYS AND HOURS:

- 25–27 May: 14:00 – 22:00
- 28 May: 12:00 – 22:00
- 29 May: 10:00 – 22:00

The fan festival will bring a carnival atmosphere to Baku's city centre, with activities for all the family. **Don't miss it!**





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LEAGUE

**BAKU**  
**FINAL 2019**



## **SUPPORTERS LEAFLET**

Baku Olympic Stadium  
29 May 23:00



UEFA

EUROPA  
LEAGUE

# BAKU

FINAL 2019

FedEx

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KIA

enterprise  
RENT-A-CAR

HANKOOK

SARAN  
MEDIA